

User Guide for SupportGPT 2.0 Modules

What is SupportGPT?

SupportGPT is a comprehensive, modular, in-practice teaching resource. It is designed to support registrars throughout the training program but is particularly relevant for **registrars in their first and second teaching terms**. The supervisor learning and in-practice teaching activities will assist new supervisors and enrich experienced supervisors.

The course can be accessed online 24/7 and is designed to be a self-paced resource and suite of teaching tools.

SupportGPT Components

SupportGPT includes **3 introductory modules**, **12 clinical modules**, plus an **In-practice Teaching** module and a **Supervisor ALM**.

The modules have useful resources, cases, quizzes and activities for registrars to prepare before their weekly supervisor teaching sessions. The topics include:

• Introduction to General Practice	• Surgical Emergencies
• The Consultation Part 1	• Back Pain
• The Consultation Part 2	• Non-Melanoma Skin Cancer
• Asthma	• Multimorbidity & Chronic Illness
• Respiratory Illness	• Depression
• The Unwell Child	• Headache
• Hypertension	• Diabetes
• Contraceptive Prescribing	• In-practice Teaching
• Dementia	• Supervisor ALM

The clinical topic modules contain:

- case studies
- a variety of resources and references
- a quiz to test your knowledge
- links to the associated in-practice activities.

In-practice Teaching Module

The in-practice teaching module contains a range of activities to be undertaken during teaching time with your supervisor. There are activities related to each of the clinical topics and you can work through them as provided or use them as templates to create further activities more specific to your clinical practice needs.

Supervisor ALM

Supervisors will have access to an ALM to assist them with their in-practice teaching. This educational activity focuses on the skills required to plan and deliver a range of in-practice teaching activities, as featured in SupportGPT. It has been accredited as a 40 point category 1 QI&CPD activity with the RACGP. Alternatively, if only the first hour of learning is completed 2 category 2 points will be awarded.

Searching for Resources & Module Activities

SupportGPT is complemented by a searchable index of over 1,600 clinical resources which can be accessed at any time. Quick access to search the module, references, and resources can be gained via this page <https://medcast.com.au/gpsynergy>.

Search SupportGPT



How should you use SupportGPT?

SupportGPT is designed to be a self-directed online learning resource and therefore can be used flexibly by registrars depending on their learning needs. Below are some suggestions for using SupportGPT:

- Modules may be completed in any order, depending on the individual's learning needs.
- Drive your in-practice teaching by selecting a module to work through then discuss the content and complete the in-practice activities in your supervision session.
- Use SupportGPT as a resource to complement and extend other general practice education activities.
- Enhance your knowledge of a topic that has come up in a recent consultation.
- Test your knowledge of a topic by completing the quiz activities.
- Download the evidence-based summaries as a quick reference guide for study or in practice.
- Discuss your progress through the content with your peers and take advantage of the combined knowledge and the shared experience of the SupportGPT community.
- Keep the modules in mind when undertaking your learning planning with your supervisor at the start of term.

Accessing SupportGPT

SupportGPT can be accessed either via the Medcast website on a desktop or mobile device or via the Medcast App on a mobile device (smartphone or tablet). If you wish to complete the modules offline (i.e. when you do not have internet access) you will need to download and complete the content on the mobile app. Note: some content is not available offline and some resources such as web links require an internet connection. Further instructions on downloading the app are below.

Accessing SupportGPT via GPRime2

To be granted access to SupportGPT on Medcast, click on the SupportGPT link on [GPRime2](#).

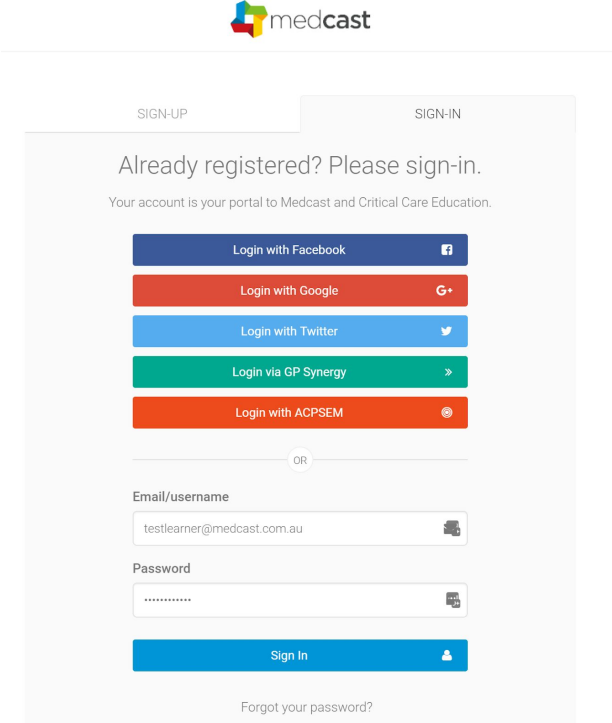

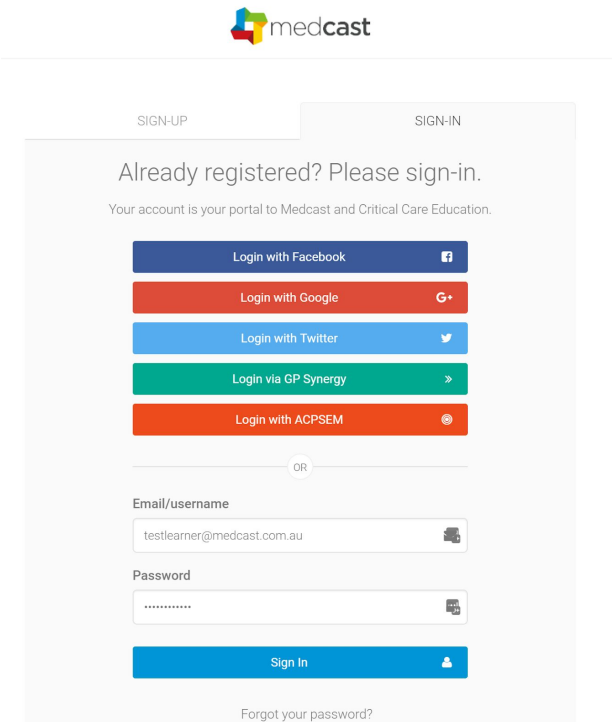
Simply logon to GPRime2 and then go to **Quick Links > SupportGPT**.

The screenshot displays the GPRime2 web application interface. At the top, a navigation bar includes links for 'Quick Links & Subscriptions', 'My Contact Details', 'Forms, Documents & Links', 'My Calendar', 'Help', and 'Log Off'. The 'Quick Links & Subscriptions' dropdown menu is open, showing a list of links including 'CIAP - Australian Medicine Handbook', 'CIAP - BMJ Best Practice', 'CIAP - British Medical Journal (BMJ)', 'CIAP - Ovid MD', 'CIAP - Therapeutic Guidelines (eTG complete)', 'CIAP- AMH Aged Care Companion', 'CIAP- AMH Children's Dosing Companion', 'Dashboard - HOME', and 'SupportGPT'. The 'SupportGPT' link is highlighted. Below the dropdown, a 'Supervisor Development Workshop - LENS: Central, 26/10/2017 - 26/10/2017' is listed. On the right, a 'Messages' panel shows a message from 'Kate Froggatt' dated '02/02/2017 09:58 PM' with the subject 'External Education Activity Noticeboard'. Below the messages, a 'Practice Contracts' panel shows 'Outstanding(0)' and 'Confirmed(0)'. At the bottom right, a 'Documents' panel is visible with a '+' icon.

Accessing SupportGPT via the Medcast Website


The SupportGPT modules can be accessed via the Medcast website on a desktop or mobile device.

Follow the steps below to do so:




1.	<p>Go to the Medcast website https://medcast.com.au/ and click sign-in or click here: https://medcast.com.au/account/sign-in</p>	
2.	<p>Go to the Medcast Login page and click on this button:</p> 	

3.

Logon using your **GPrime2** account



GPRime2

 Training
  eLearning
  Informatics

Login

☐ Remember me
 [Forgot password?](#)

If you are experiencing difficulties logging in, please contact us on is_support@gpsynergy.com.au or 1300 477 963 (outside Australia: +61 2 8321 4000)

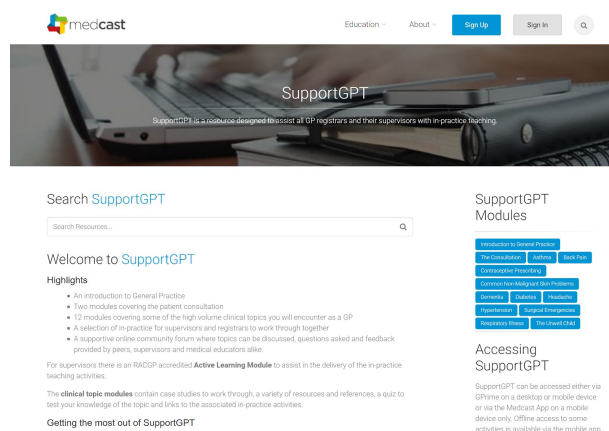
3.

You will be directed to the SupportGPT Search page. Here you can either;

- Search for clinical topics (e.g. hypertension, asthma, headache) or by activity type (e.g. Case Study, In-practice Activity)

OR

- Click on the topic on the right-hand-side of the page.



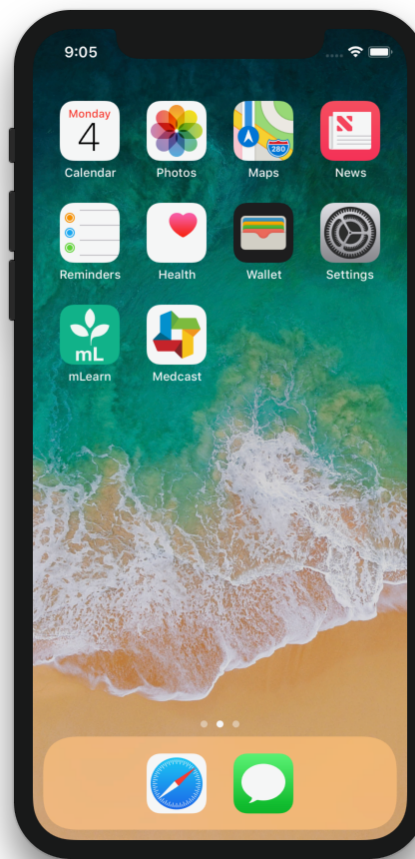
The screenshot shows the SupportGPT Search page. At the top, there is a navigation bar with the 'medicast' logo, 'Education' and 'About' dropdowns, and 'Sign Up' and 'Sign In' buttons. Below the navigation bar is a large banner image with the text 'SupportGPT' and a subtitle 'SupportGPT is a resource designed to assist all GP registrars and their supervisors with in-practice teaching.' Below the banner is a search bar with the text 'Search SupportGPT' and a search button. To the right of the search bar is a sidebar with the text 'SupportGPT Modules' and a list of modules: 'Introduction to General Practice', 'The Supervisory Role', 'Communication Skills', 'Clinical Reasoning', 'History Taking', 'Physical Examination', 'Investigations', 'Management', 'Support Emergencies', 'Recovery Systems', and 'The Practice Cycle'. Below the sidebar is a section titled 'Accessing SupportGPT' with the text 'SupportGPT can be accessed either via GPrime on a desktop or mobile device or via the Medicast App on a mobile device only. Offline access to some activities is available via the mobile app.'

Accessing SupportGPT using the Medcast Mobile App

One of the most convenient ways to access SupportGPT is via the **Medcast** mobile app on your smartphone or tablet. Click on the Apple App Store or Google Play Stores buttons below or simply search for “Medcast” in the app stores:



1. After installation, you will see a “Medcast” shortcut. Tap on the **Medcast** icon.



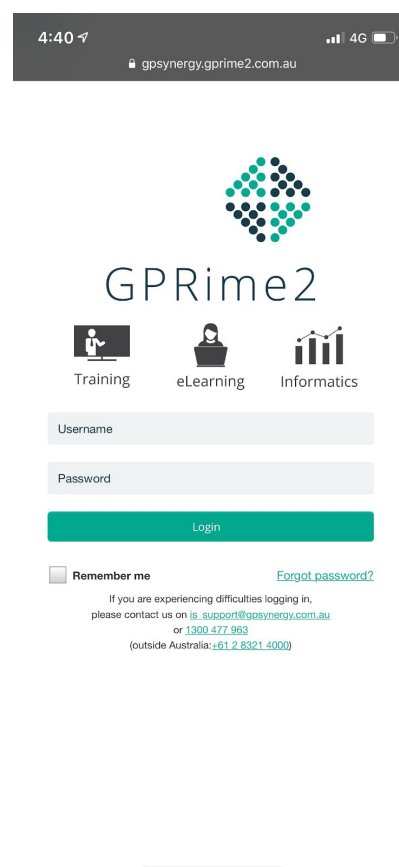
iPhone X - 11.4

2. Tap on the **Log In** button and when prompted tap the following button:

Login via GP Synergy »

The screenshot shows a mobile app interface for Medcast. At the top, the status bar displays the time 4:40, signal strength, 4G network, and battery level. The app header shows the URL 'medcast.com.au'. The main heading reads 'Already registered? Please sign-in.' Below this, a sub-header states 'Your account is your portal to Medcast and Critical Care Education.' There are five login buttons: 'Login with Facebook' (blue), 'Login with Google' (red), 'Login with Twitter' (light blue), 'Login via GP Synergy' (green with a right arrow), and 'Login with ACPSEM' (orange). Below these buttons is a horizontal line with 'OR' in the center. Underneath, there are two input fields: 'Email/username' and 'Password', each with a corresponding icon (envelope and lock). A blue 'Sign In' button with a user icon is positioned below the password field. At the bottom, there is a link 'Forgot your password?' and a blue circular icon with a white speech bubble.

3. Logon using your GPRime2 account.



4. If prompted, either tap **“Done”** or tap on the **“Please click here if the app does not open automatically”** link.

5. Please see below section on **Navigating the App**.

If you have any login issues please let us know!

If you can login but can't see the SupportGPT modules, you haven't been enrolled correctly in the program and you need to contact Medcast to fix your account.

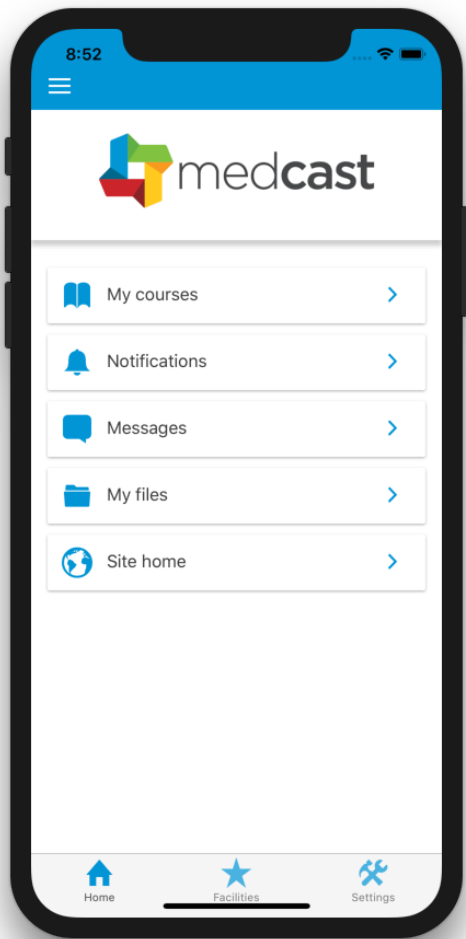
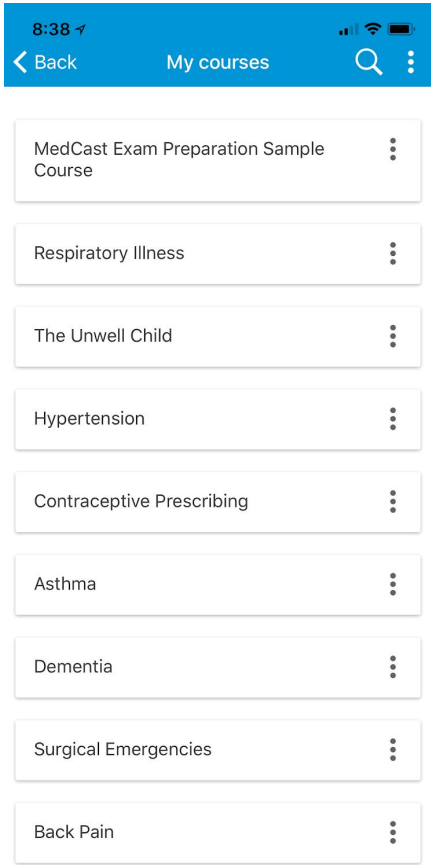
Contact Medcast

W: <https://medcast.com.au/contact>

P: 1300 652 046

E: info@medcast.com.au

Navigating the App

 <p>iPhone X - 11.4</p>	
<p>The Home Screen shows your courses, any notifications, messages or personal files.</p>	<p>Your enrolled learning will be available under My Courses</p>

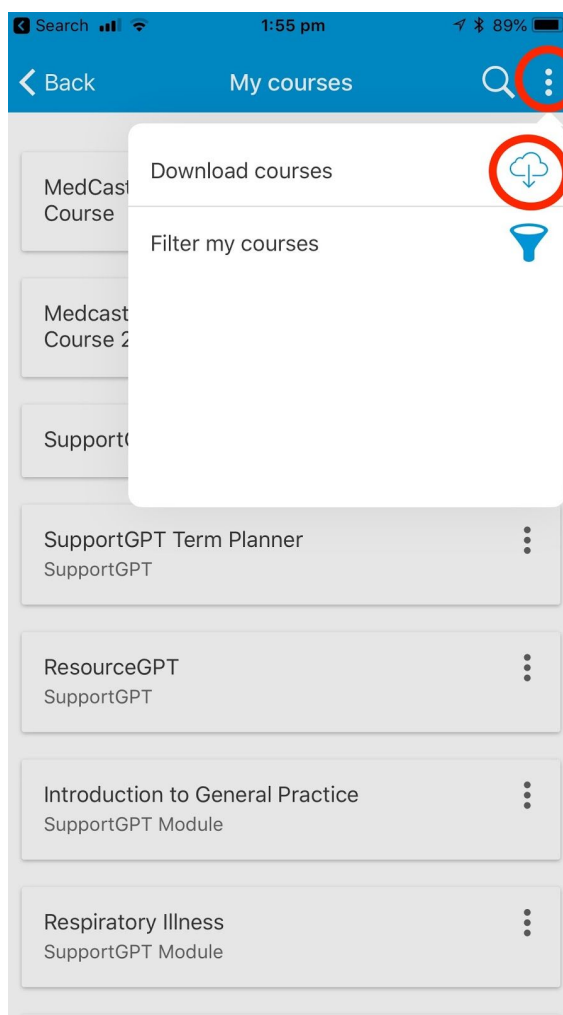
To Download Content for Offline Completion

If you are likely to be in an area with limited or slow internet access we recommend downloading course content prior to departure. Note some content like external website links to guidelines still require an internet connection.










Click on My Courses and then click on the



Vertical Ellipsis and then click **Download Courses**. Once back online just open the Medcast app and your activity will be synchronised to the server.

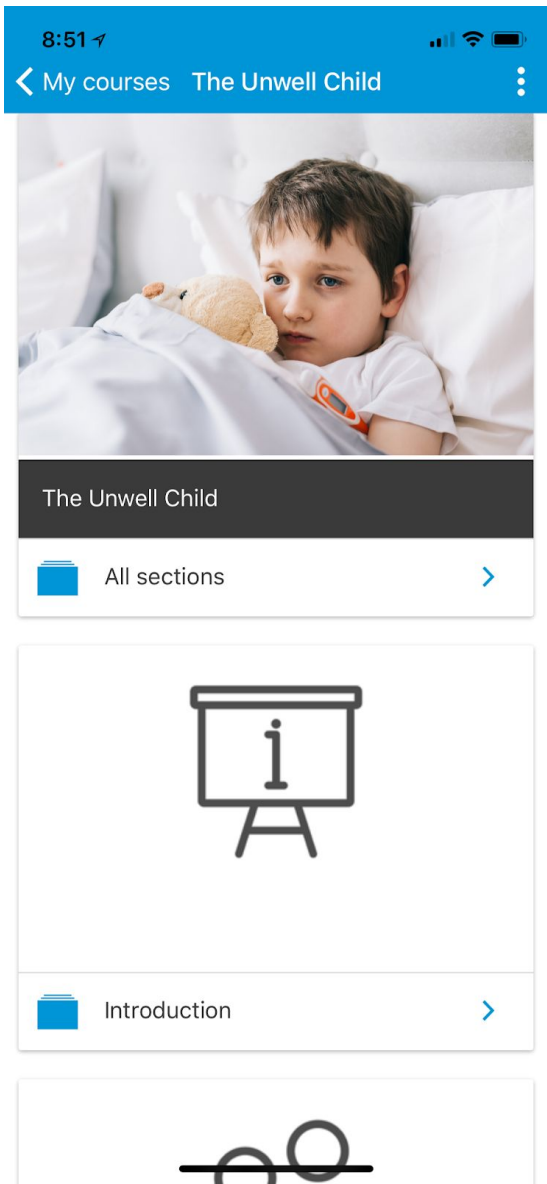
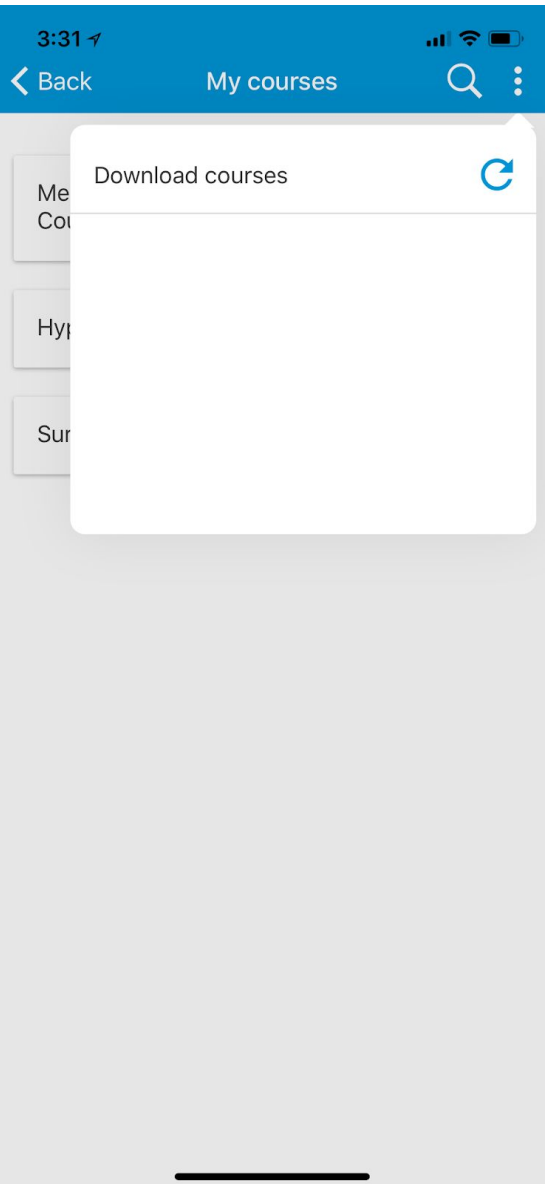


The following table is a guide to accessing the SupportGPT content offline.

Activities	Offline Accessibility/Comments
Pre and post module surveys	 To be completed when internet access is available.
References & Resources	 Links to online resources will not be available offline.  PDF resources can be downloaded prior to working offline.
Case Studies	 To be downloaded via the app prior to working offline.
In-Practice Activities	 Can be completed offline but may contain links to online resources.
Evidence-Based Summaries	 PDF summaries can be downloaded via the app prior to working offline.  Videos can be watched when internet access is available.
Practice Questions	 To be downloaded via the app prior to working offline.
Module Summary	 To be downloaded via the app prior to working offline.

To Check for New Content

Course content will be updated over time. To ensure you have the latest version of each course you can swipe down anywhere in the app when online to check for updated content.

 <p>You can navigate through the modules, to view the courses, do the quizzes, surveys, pre-readings and download resources.</p>	 <p>Download Courses will download all content that's available for download. Some content such as external web links require an internet connection.</p>
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Technical Issues and Support

If you experience technical issues whilst you are accessing the modules on the Medcast Learning website or via the app please contact support@medcast.com.au or 1300 652 046.